Implementation & Upgrade



Evaluate. Innovate. Deliver. | PeopleSoft Advanced Best Practices

Implementation of an enterprise solution is strategic decision, ultimately resulting in ongoing ROI for an organization. Proper decisionmaking with regard to an implementation or subsequent upgrade should *always* consider Expected ROI. Implementation and upgrade costs the organization in terms of risk, resources, momentum, and opportunity. The decision to go-forward must be coupled with the consideration of the extent of the investment as well as **how** the return on such an investment will be gained.

Best practice PeopleSoft implementation and upgrade requires more than a consultant this requires a solutions architect. Metaformers provides the solutions architects that can leverage knowledge and experience implementing best practice configuration of each suite, as well as best practice use of the delivered PeopleSoft functionality and tools. Metaformers implementation and upgrade focus is with PeopleSoft Enterprise. Our Solution Architects can quickly understand business requirements, grasp the issues, the impact on business process, on stated objectives, and ultimately provide the pragmatic recommendations to achieve Expected ROI. Metaformers has invested extensive knowledge capital, utilizing our experiences in multiple implementations and

upgrades, to develop our MetaStream[™] methodology. MetaStream utilizes the Metaformers Best Practice approaches to business process, integrating our Best Practice toolsets to achieve optimal process design and configuration for our customers while managing the cultural transition of the organization. Rapid implementation is possible; best practice implementation is possible; and ultimately Expected ROI is achievable.

Where Actual ROI does not meet Expected ROI, this indicates a correctable weakness. Often the software is positioned as the cause of the shortfall. Executive management should discredit this and look to the organization's readiness and the effectiveness of the implementation itself. Metaformers is routinely engaged by Oracle or through Oracle to *correct* an implementation or upgrade failure. It is executive management that leads the effort to move their strategic investment back in line with Expected ROI. They use Metaformers to achieve this. The critical executive decision for an implementation or upgrade is deciding (1) how to correct the strategic problem of *not* achieving Expected ROI for an installed PeopleSoft Enterprise solution or (2) how to meet expectations the first time with a new installation of a

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19 Cavendish Square London W1A 2AW 0203 0122770 "Metaformers provided the high-end skill-set and leadership that enabled us to implement our financial management and grants management solution on-time and within budget. Metaformers focused on the most complex, mission-critical tasks and consistently met our needs regardless of the circumstances. Post implementation, Metaformers provided much-needed expertise with federal government reporting requirements, the Standard General Leger, federal financial systems, and automated funds control to GL data reconciliation to maximize our Agency's data value. Ultimately, Metaformers has been instrumental to our Agency's efforts to maintain its unqualified audit opinion for the last 10 years."

> Robin Moffatt, Chief, Financial Policy and Systems, Food and Nutrition Service, USDA



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